



Tarek Halloun

IT Specialist

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Tech lover and enthusiast - using my knowledge and experience to leverage and streamline your business through Tech.

WORK EXPERIENCE

IT/Tech Manager Socimex Group

10/2011 - Present

Kinshasa - DRC

One of the biggest groups in Congo www.group-socimex.com

Achievements/Tasks

- Reduced employee turnover by more than 90% leading internal teams/task forces (responsible for a team of 11 technicians) with management and training.
- Providing technical direction for the development, design, and systems integration from definition phase through implementation(POS,POD,GPS for more than 200 vehicules,multisite CCTV,etc).
- Complying with and helping to enforce standard policies and procedures.
- Helped our accounting dept,partners and vendors to manage technical resources within budget and project schedule thus lowering time and cost.
- Saving more than 100 000\$ yearly building my own infrastructure the entire group and POS shops directly to headquarters via intranet.
- Lowering telecom cost for more than 1000 users with a onsite VOIP system installed for the entire group.
- Replacing the old website with a full group site. (currently also under update)

Contact: info@socimex.net

CTO Otojuste

01/2018 - Present

responsible for car road tax payment in DRC

Achievements/Tasks

- Slashed implementation costs from 1 million to 100 000\$ for entire wireless infrastructure (shared over more than 30 banks).
- Assured 99% SLA with redundancy and backup for both servers and infrastructure.

Senior support Engineer Telesupport international (part of ITG)

01/2008 - 01/2010

Beirut - Lebanon

Phone and onsite support for IDM,Mobi,Wise,ITG,etc

Achievements/Tasks

- Troubleshooting WAN and LAN problems on residential and corporate services(IDM,Mobi,Wise,etc)
- Installing and troubleshooting ADSL/HDSL
- Technical Support for HP & Toshiba Notebooks.(Toshiba certified engineer – from Germany)
- Second tier support engineer for ITG group

SKILLS

IT security

Windows server (2003-2019)

Networking (wireless and wired)

IT Support

IT Management

Hardware

Troubleshooting

Physical security (CCTV,access control)

VOLUNTEER EXPERIENCE

IT Consultant

Lebanese Embassy & Lebanese community in DRC

01/2017 - Present

Kinshasa - DRC

Tasks/Achievements

- Helped the embassy and the Lebanese Community with full IT infrastructure installation probono
- Guided the community with building their website with data gathering with offline replication
- Prepared all the IT needs for the official exams and last election

LANGUAGES

Arabic

Full Professional Proficiency

French

Full Professional Proficiency

English

Full Professional Proficiency

CERTIFICATES

CISM - Certified Information Security Manager

CEH - Certified Ethical Hacker

CCNP Enterprise Advanced Infra Implementation

Microsoft MCSA 2016

ITIL

ISO/IEC 27002

MTCNA - MikroTik Certified Network Associate

Microsoft Azure solutions architect expert

CNSS certified network security specialist

SFC - Scrum Fundamentals Certified (Agile)

EDUCATION

Bacc in Information and Communication

AOU - Lebanon-UNDER PROGRESS